

HELPFUL INFORMATION

MONTHLY WATER BILL PAYMENT METHODS

Stonegate Village Metropolitan District
10252 Stonegate Parkway
Parker, CO 80134

There are several ways to pay your water bill to Stonegate Village Metro District:

1. **DROP OFF** a payment at the District Offices
2. **MAIL** a payment
3. **BANK CHECK** pay through your bank's bill pay
4. **AUTO PAYMENT** through an ACH withdrawal
5. **ONLINE PAYMENT** through www.svmd.org.

Note:

- Please reference your correct account number on your check.
- If paying through your bank pay, please allow plenty of time for the mailed check to be received (10-14 days).
- Bills are due on the 25th of the month.

To Sign Up for Automatic Withdrawal Payment

- Send a request to: generalquestion@svmd.org

-or-

- Go to www.svmd.org
- Click on View or Pay Utility Bill
- Click Automatic Withdrawal Form
- You will still get a monthly statement emailed or mailed to you prior to the withdrawal

To View Your Account Online

- Go to www.svmd.org
- Click on View or Pay Utility Bill
- Click on Pay Your Bill Online or View Your Account
- You will need your Account Number and Password
- Your House Number is the default Password

To Sign Up for Email Bills

- Send a request to: generalquestion@svmd.org

District Disconnect Policy

If you have charges over 30 days past due, your account is considered delinquent and will be subject to shut off. You will continue to receive a monthly bill showing current charges along with any past due.

Past due charges are due immediately to avoid disconnection of service.

A delinquent notice is mailed and/or posted at the account location prior to disconnection of service. Once services are disconnected, if payment is not received in the office by 2:30 pm, services will be reconnected the following day.

EXPLANATION OF FEES

FW – Capital Improvement Fee

\$22.17/month. For renewable water, infrastructure and capital improvement projects.

PR – Parks and Recreation

\$67.53/month for SVMD customers

\$45.00/month for SNVMD customers

(Customers of Compark do not pay this fee and thus do not have access to the pool and tennis courts.)

SO – Sewer Operations Fee—COMPARK CUSTOMERS

\$15.00/month. This fee is charged to customers in Compark only.

WM – Water Meter Consumption

This is the charge for actual water consumption. Rates are \$3.22 per 1,000 gallons for the first 6,000 gallons used, \$5.91 per 1,000 gallons for the second 6,000 gallons, \$8.59 per 1,000 gallons for the third 6,000 gallons, \$10.73 per 1,000 gallons for the fourth 6,000 gallons, \$15.01 per 1,000 gallons for anything over 24,000 gallons.

SS – Sanitary Sewer Charge

This charge is based on Average Winter Monthly Consumption (AWC) and is computed for each account by dividing the total water consumption billed to the account for the months of December, January, and February by three. AWC will be calculated in March of each year and be used as the monthly SS until the following recalculation. For accounts with less than 2,000 gallon water consumption during December, January, and February, a minimum usage of 2,000 gallons will be used.

SS Calculation: Monthly Base Fee is \$25.32 plus a fee of \$7.42 per 1,000 gallons is added to the base.

WB – Base Water Rate

\$31.44/month. This base fee is charged regardless of any or no water usage.

WO – Water Operations Fee—COMPARK CUSTOMERS

\$15.00/month. This fee is charged to Customers in Compark only.

Who sets our water rates?

The District's Board of Directors determines the water and wastewater rates based on an analysis of the required revenue and expenses of the District. The rates are based on providing revenue to equal the operation, maintenance and capital improvement costs.