

The Comprehensive Educational Outreach, Inspection and Audit Rebate provides an educational outreach service, inspection of previously awarded rebate project work and indoor and outdoor audits to those residents who participated in the rebate program.

There are four components of the Comprehensive Educational Outreach and Audit Rebate: water use characterization, inspection of rebate project work, an indoor audit, and an outdoor audit. The main objective of the Educational Outreach service is to manage customer expectations with regard to rebate program participation and to educate the customer on water use patterns.

CWM will analyze and explain water use patterns to customers and will also explain normal indoor water use and landscape water requirements in order to characterize how much water customers should be using based on their specific water-using fixtures and landscape plant material. The purpose of the indoor audit is to seek out leaks and other unintended uses of water, determine if there are high water use appliances and fixtures, suggest repairs or upgrades, provide information on the SVMD's rebate program, and offer suggestions about how to lower the water bill. The inspection analyzes the rebate project work that has been awarded by SVMD to verify correct installation and programming. The purpose of the outdoor audit is to identify design concerns, broken components, necessary capital improvements, and maintenance problems. CWM's Certified Landscape Irrigation Auditor also visually checks for leaks.

The data collected from the Comprehensive Educational Outreach, Inspection and Audit service will be analyzed and included in a succinct report that summarizes any problems and economical solutions during the on-site inspection.

Forms for this rebate are not available yet. Please call the District office for more information: 303-858-9909.