

Brown Water!

We are currently experiencing brown water throughout the system in Stonegate Village Metropolitan District. This brown water is caused by naturally occurring iron and manganese minerals. During the winter, while water demands are low, these minerals have a tendency to settle to the bottom of the pipes. Several weeks ago, water demand increased sharply and stirred up the minerals, turning the water brown. To clear up the water, we are currently flushing through fire hydrants to purge the brown water from the storage tanks and pipelines. The brown water will also be used more quickly as the weather warms and irrigation increases. With the flushing and warmer weather predicted for the next few days, we are anticipating the water to be closer to normal by the weekend.

The water is completely safe and we continue to test the water frequently throughout the system to maintain the safety of the water for all of our customers. Bathing in and drinking the water should not worry you. It is possible that the brown water could discolor white clothing when washing. If this has happened to any of your clothing, you can rewash the clothing with RIT rust remover which can be found at any store, and that should take care of the staining.

Even though the water is currently brown, it should not have an odor. If you are experiencing odors in your dishwasher or high-efficiency washing machine, it is likely the machine. The filter in the dishwasher gets dirty and clogged and will begin to smell. You can learn more about cleaning this filter at www.finishdishwashing.com. High-efficiency washing machines often get a musty, stinky, mildew smell due to water, soap and softener build-up under the rubber seal. You can leave the door open between loads to help this area dry out.